

**MINUTES OF A HEALTH AND MISCELLANEOUS COMMITTEE MEETING HELD IN
THE COUNTY OF HANCOCK, STATE OF ILLINOIS, HELD IN THE COUNTY
COURTHOUSE, CITY OF CARTHAGE ON APRIL 12, 2022**

The meeting was called to order by Pat Cramer at 6:29 p.m. Those in attendance included members Tom Rodgers, Steve Finney, Katherine Phillips, Gary Stansbery, Jan Fleming, Andrew Asbury, Pat Cramer, Delbert Kreps. Visitors included Jack Curfman, Patsy Davis, Jessica Frese, John Simon, Doug DiPrima, and Sedena Jackson. Stephanie Swisegood was in attendance to take minutes of the meeting.

Mr. Kreps assigned Mr. Cramer as chairman of the Health and Miscellaneous committee. Mr. Cramer then nominated Mr. Asbury as Vice Chairman of the committee. Ms. Fleming seconded. All members present voted "aye".

Ms. Patsy Davis talked about the process on bills from the ambulance. When the director sends in the bill, if Medicare and insurance pays for it then the only thing the person gets is an Explanation of Benefits but does not actually get anything from EMS stating what the service was as far as what happened on that run, what kind of run it was, etc. She was told by Pam Buck who works for Tim with PBS that bills had not been up to date. Mr. Simon stated there were at least 2 months of calls in a que when he presented. Ms. Buck stated that we had been consistently behind on submitting bills since July 2021. She would have to make calls to ensure bills were being received. Ms. Davis stated that as a Health and Miscellaneous committee we need to be diligent with this. We are down 181 runs in the last 3 years. Ms. Fleming stated that we cannot create runs, and transfers are down. She stated that contractual allowance is a no brainer, bad debt was always a topic in the minutes. Ms. Fleming stated that it is PBS's job to call and ensure timely billing. Ms. Davis stated that maybe we need to have a forensic audit. She stated as a committee we need to be mindful. She left at 6:45 p.m.

Mr. Simon gave the ambulance report. He wanted to focus on a couple of highlights that they had been focusing on over the last 26 days or so. They had done some analysis as far as operation perspective and why the calls are down. They figured out that something had happened in April 2021 that made a significant impact in the run volume to the tune of about 20 runs a month. Dollar wise it equates to roughly \$10,000-\$15,000/month. We looked back through the minutes and saw some discussion about carve-outs for Dallas City. Carve-outs effect your bottom line. Nationwide ambulance calls are up except in Hancock County, Adams County is up 16%, we need to figure out why. Mr. Rodgers stated we can only do transfers up to 60 miles. Mr. Simon explained Nauvoo, LaHarpe, and the area in between is being covered by Henderson County which means we are missing out on this revenue. Mr. Rodgers asked if we were getting calls for LaHarpe. The ambulance gets 911 calls but the ambulance comes from Henderson County. Mr. Simon stated that his point was that there is a reduction in revenue but the expenses are still the same. He stated in the coming months they should have better analytics. In the last 30 days, they have just been getting up to speed. Mr. Simon stated that the average run before April 2021 was 120 and it dropped to 90. Mr. Asbury asked how far north the ambulance runs. Mr. DiPrima stated the Adrian blacktop is the cut off, about 6 miles out of town. If they are out of service we will go there but normally we will get in their rig with them which is a \$300 charge. Mr. Asbury explained it is not the same revenue as if we were using our own rig. Mr. Cramer asked if the